



### 12 Month Factory Warranty – New Equipment Purchase

**Warranty Coverage Includes Defects in Workmanship and Materials. Coverage begins at the Date of invoice to the end user. Valid for 12 Calendar Months.**

#### **Specific Areas Include:**

1. Mount System and Attachment Shroud-Manufacture Defects in Welds, Construction, Materials (Includes Full Length Rail System, Chin Mount, Snorkel, Under Belly Support, Left Side Mount, Primary Boom and Jib Boom).
2. Hydraulic System-Piston Pump(s), Piston Motor, Motor Control Valve, Hydraulic Valve, Electronic Circuit Board, Driveline from Engine to Pump, Hydraulic Tank, Hydraulic Cylinders\*.

#### **12 Month Factory Warranty Coverage Does Not Include:**

4. Normal wear parts, lubricants, oil, grease, filters, hoses, belts, springs, sheeves, driveline spiders.
5. Components classified as consumables, wear out items, serviceable items. Spindle and Motor Seals, Cylinder Internal Parts, tensioners, shop supplies, blades, blade bolts, flail knives, clevises and all other wearable and servicing parts. See 90-Day Parts Warranty for additional coverage.
6. Hydraulic hoses.
7. Technician Travel Time to and from Manufacture or Dealer.
8. Machine Pick-up and or Delivery from Manufacture or Dealer.
9. Components showing evidence of maintenance neglect including but not limited to:
  - a. Failure to follow the lubrication schedule.
  - b. Failure to maintain proper hardware.
  - c. Failure to maintain proper bearing pre-load.
10. Components showing evidence of operational misuse, abuse and or modification; all US Mower attachments require use of a Case Drain line or warranty is void.
11. Non-OEM parts or components without prior written approval from US Mower – inquire with a sales representative for questions or concerns about Non-OEM parts or components.
12. Damage caused by Non-US Mower personnel included but not limited to improper installation.
13. Any shipping or freight costs to or from US Mower – all controllers/wire harness components must be insured at a minimum of \$2,500. US Mower is not liable for any lost shipments.
14. Any costs incurred for downtime or lost production.

#### **Warranty Process:**

15. Determine if the Malfunction is Warranty Related.
16. Submit the US Mower Warranty Authorization Form. Images and other supporting documentation can be submitted at that time. Some items can be subject to failure analysis by US Mower or its suppliers prior to approval.
17. Approved Warranties will be credited or replacement components will be shipped per shipping policy.
18. If a US Mower Dealer/Service Center is required for evaluation or labor, it must be approved in advance by US Mower. Please call our factory for service center authorization. If purchased through a dealer, please use that dealer if possible for all service.
19. Dealer labor rate agreement must be approved in advance by US Mower.

#### **Shipping/Freight Policy During Warranty Process:**

20. Components and or parts that require evaluation at the factory must be shipped freight pre-paid.
21. All parts shipped will be invoiced at the time of shipping.
22. A credit will be issued for the replacement component and or part(s) plus freight if any, pre-paid when it is determined that warranty is applicable.
23. Any expedited shipping costs beyond any standard ground or LTL shipping agreed to be covered by US Mower are at the expense of the customer.

#### **Damage and Injury:**

1. US Mower liability is specifically limited to the replacement of components and or parts for its products if a warrantable defect is covered.
2. Collateral damage to property and or personal injury is exclusively the responsibility of the owner and or operator since US Mower has no control over the circumstances in which its equipment is used.

#### **Seller Warrants That:**

1. The goods to be supplied pursuant to this agreement (purchaser's agreement to buy and seller's agreement to sell) are fit and sufficient for the purpose intended.
2. The goods are merchantable, of good quality and free from defects within the seller(s) knowledge, whether patent or latent, in material(s) and or workmanship.
3. The seller has title to the goods supplied in that the goods are free and clear of liens, encumbrances and security interest. THERE ARE NO OTHER WARRANTIES EXPRESSED OR IMPLIED.

\*Hydraulic Cylinders are a Non-OEM Component. Excessive Warranty requests for the same cylinders on a New Tractor may be subject to investigation as this can be indicative of operational mis-use. US Mower will opt to replace seals wherever possible.